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Area					
Date					

# Practitioner Account Registration Form (Please print clearly)

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Establishing your needs									
Areas of Specific Interest	(please select):								
Adrenal Support	Antimicrobial/Anti	parasitic Support	Antioxidants	[	Bone Density				
Cardiovascular Support	Children's Support	:	Dermatology	[	Detoxification				
☐ Digestive Support	Essential Fatty Acid	ds	Gastrointestinal Support		Immune Support				
Inflammation and Pain	Joint Support		☐ Men's Health		Metabolic Syndrome				
Methylation Support	Minerals		☐ Mitochondrial/Energy Sup	port	Mood/Sleep/Stress/HPA Axis Support				
Multivitamins	Musculoskeletal Su	upport	Neurological Support	[	Ocular Support				
Oncology Support	Probiotics		☐ Thyroid Support		Vitamins				
Women's Health	Other								
Reason for account:   What Products/Tests are	_								
What Products/Tests are you currently using?									
	n be downloaded o	nline from the	Practitioner Hub or you		Recommendations Booklet. All equest a USB drive: USB drive				
Functional Testing Reference Catalogue		Collagen MD Catalogue		Specific Information Request?					
Metabolic Maintenance Catalogue		Biotivia Catalogue							
Pure Encapsulations Catalogue		Gaia Herbs Ca	talogue						
Xymogen Catalogue		RN Labs Catalogue							
Researched Nutritionals Catalogue		NaturoBest Catalogue							
Enzyme Science Catalogue		☐ BodyBio Catalogue							
Ayush Herbs Catalogue		Microbiome Labs Catalogue							
Mushroom Wisdom Catalogue		Thorne Catalogue and Nordic Naturals Catalogue available electronically only							
Terms and Condi	tions								
1. General	y sale made by FxMed to	the customer, and ar	ny variation should be signed on b	ehalf of I	FxMed. FxMed reserves the right to change				
a. Payment of all invoices is contained.	due on the 20th day of the	month following invo	ice.						
b. FxMed reserves the right to withdraw credit facilities at its sole discretion.									
c. FxMed reserves the right to	charge 2% per month int	terest for late paymer	nts.						
a. Title and Risk  a. Title in the goods remains withhold products and/or te  b. Risk in the goods passes to	est results until payment ha	as been received.	tomer until FxMed has been paid	in full, in	cleared funds. FxMed reserves the right to				
4. Personal Property Securiti	es ACT 1999 (PPSA)								
a. The rights of the Seller as set out in clauses 24 to 28 are subject to the relevant provisions of the PPSA.									
		•		-	t may without notice enter any premises in if a default event occurs. The Customer shall				

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c. Nothing in clause 4(a) above shall limit the liability of the Customer under the terms of this agreement, nor shall it limit the rights of FxMed or the Agent to recoup

indemnify FxMed against any claims arising from the reasonable exercise of this right.

any moneys owing or costs involved pursuant to, or associated with this agreement.

Continued over page

# Terms and Conditions continued

- d. On the request of FxMed the Customer will promptly execute any documents, provide all necessary information and do any other thing required by FxMed to ensure that the security interest created under this agreement constitutes a perfected security interest in the Stock and its proceeds which will have priority over all other security interests in the Equipment.
- e. The Customer will pay to FxMed all fees and expenses incurred by FxMed in relation to the filling of a financing statement or a financing change statement in connection with the agreement.
- f. The Customer waives the right to receive a copy of any Verification Statement.

#### 5. Default and Consequences Default

- a. The Customer must pay FxMed's costs (including but not limited to legal costs as between solicitor and client) of and incidental to the enforcement or attempted enforcement for FxMed's rights, remedies and powers under this agreement.
- b. If the Customer owes FxMed any money, the Customer shall indemnify FxMed from and against all costs and disbursements incurred by FxMed in recovering the debt including but not limited to legal costs on a solicitor and own client basis and FxMed's collection agency costs.
- c. Any expense, costs or disbursements incurred by FxMed in recovering any outstanding monies including debt collection agency fees or solicitor's costs shall be paid by the Customer.
- d. In the event that the Customer's payment is dishonoured for any reason the Customer shall be liable for any dishonour fees incurred by FxMed.

#### 6. Privacy Act 1993

- a. The Customer and the Guarantor/s (if separate to the Customer) authorises FxMed to: 1. collect, retain and use any information about the Customer and/or Guarantors, for the purpose of assessing the Customer's and/or Guarantors creditworthiness; 2. disclose information about the Customer and/or Guarantors, whether collected by FxMed from the Customer and/or Guarantors directly or obtained by FxMed from any other source, to any other credit provider or any credit reporting agency for the purposes of providing or obtaining a credit reference, debt collection or notifying a default by the Customer and/or Guarantors.
- b. Where the Customer and/or Guarantors are an individual the authorities under clause 6a. are authorities or consents for the purposes of the Privacy Act 1993.

#### 7. Personal Guarantee

We hereby provide a personal guarantee for debt owing to FxMed. FxMed may at its sole discretion pursue debts under this personal guarantee independent of or in conjunction with actions against the Customer/Account Holder.

This agreement shall be a continuing guarantee to FxMed for all debts whatsoever or whensoever contracted by the Customer with FxMed in respect of goods to be supplied.

#### 8. Practitioner Only Range

FxMed supplies practitioner-only products that can only be supplied by a practitioner in the context of a consultation (this includes via the Patient Order System). This policy also applies for products sold in a retail setting or via the internet (that is products need to be sold in the context of a consultation).

#### 9. Supply Policy / Practitioner Disclaimer

FxMed has an obligation to adhere to national regulatory requirements for the distribution of specialised healthcare products. The following conditions must be met in order to obtain and maintain a 'Practising Health Practitioner' account and have access to 'practitioner-only' products and services, as well as any materials pertaining to them (such as technical manuals, product information, access to training seminars etc.).

- a. Products and testing services must be prescribed to patients by a fully qualified and practicing health practitioner in the context of a private consultation.
- b. To be recognised as a Qualified Healthcare Practitioner, completion of 'tertiary equivalent' education in an 'ingestible' clinical modality, that includes training in clinical nutrition, from a recognised educational institution must be evidenced.
- c. Qualifications must be approved by FxMed to qualify as a health practitioner.

#### 10. Ordering and Dispatch

Our order department is open to receive orders between 8.00am and 5.30pm Monday to Friday. Every reasonable attempt will be made to dispatch orders received prior to 1.00pm on the day of receipt of order. Orders received after 1.00pm will be dispatched the following business day. Orders received damaged in transit must be left intact as found with packaging and reported immediately to FxMed.

#### 11. Freight

All products can be purchased in any quantity. All orders over \$200 excluding GST will be delivered freight free. Orders under \$200 attract a surcharge of \$6.50 (\$10 for rural delivery) for packing, handling and freight charges.

## 12. Credits and Returns

No credit will be processed for returned goods unless:

- The goods were supplied in error, incorrectly addressed or were damaged in transit and
- A request for credit is lodged within seven days of receipt of product, providing invoice reference and date of order and
- The goods are returned within 14 days.
- Any customer labels must be removed before products are returned.
- Products arriving at FxMed which are damaged due to improper packing will not be credited.

## 13. Out of Stock Items

FxMed operates a back order system. Out of stock items will be back-ordered and advice given as to expected delivery date. Any back ordered items will be forwarded freight free as soon as they are available.